## APPENDIX C Levels-of-Service

LEVEL OF SERVICE	FLOW CONDITIONS	DELAY	SERVICE RATING
A	Highest quality of service. Free traffic flow with low volumes. Little or no restriction on maneuverability or speed.	None	Good
В	Stable traffic flow, speed becoming slightly restricted. Low restriction on maneuverability.	None	Good
c	Stable traffic flow, but less freedom to select speed or to change lanes.	Minimal	Adequate
	Approaching unstable flow. Speeds tolerable but subject to sudden and considerable variation. Less maneuverability and driver comfort.	Minimal	Adequate
	Unstable traffic flow and rapidly fluctuating speeds and flow rates. Low maneuverability and low driver comfort.	Significant	Роот
	Forced traffic flow, Speed and flow may drop to zero.	Considerable	Poor
	LEVEL OF SERVICE DEFINITIONS		

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ALAMEDA COUNTY CONGESTION MANAGEMENT AGENCY

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